Information Requests - Annual Figures - 1st April 2023 - 31st March 2024

		FOISA a	ind EIR Reque	sts					
Department / Service	Total requests received	Responded to in time	· -	Running in time	Running late	Overall %	2022/23	2021/22	2020/21
Chief Executives									
CP&D	1	0	1	0	0	0%	0%	100%	-
Customer Services									
Education	175	156	19	0	0	89%	99%	93%	98%
L&RS	439	404	35	0	0	92%	97%	98%	97%
Commercial	59	59	0	0	0	100%	100%	100%	94%
Development and Infra	structure								
Financial	103	103	0	0	0	100%	99%	97%	95%
D&EG	252	228	24	0	0	90%	83%	85%	86%
R&IS	248	220	28	0	0	89%	89%	86%	92%
Customer	103	98	5	0	0	95%	98%	97%	98%
Health and Social Care I	Partnership								
IJB	0	0	0	0	0	-	-	-	100%
Adult Care	50	49	1	0	0	98%	97%	99%	100%
C&F / CJ	45	43	2	0	0	96%	95%	98%	97%
Live Argyll									
Live Argyll	13	12	1	0	0	92%	80%	100%	80%
Totals	1488	1372	116	0	0	92%	94%	93%	94%

No	Date Received	Date Due	Date Closed	Duration	Subject	Late Closure	Details
		Developmen	t	l .			
15875	30/05/2023	27/06/2023	03/08/2023	47	Community buyout	Late response due to staff absence	
Education							
16025	29/06/2023	27/07/2023	28/07/2023	21	Gender Identity Emails		
45244	24 /00 /2022	40/00/2022	40/00/2022	24	Daily Mile in primary and secondary		2 44 44 44 44 44 44 44
	31/08/2023	18/09/2023			schools Seeking Historical School Closure Data	Late response from information provider	Response sent 1 day late (19.09.23 / 11:06) Response sent in full , 1 day late.
							Partial response sent 1 day late due to admin
16310	04/09/2023	03/10/2023	04/10/2023	21	Pupil attendance figures	Staff Resources	time constraints Draft media response sent to FOI team late
							afternoon on due date. FOI team received at
							3.45pm on due date. Consideration of exemption to be applied had to be considered
					Use of restraint on pupils and exclusion of	Response sent to Governance Unit within 3	due to refusal to release some information.
16458	03/10/2023	31/10/2023	01/11/2023	21	pupils from class	days of due date	Response sent 1 day late. Clarification requested 03.10.23. Full response
16412	27/09/2023	01/11/2023	02/11/2023	21	Pupil Equity Funding	Staff Resources	(nil) sent 1 day late on 02.11.23
							Clarification requested and received 04.10.23
							Full media response sent to FOI team 01.11.23
16356	15/09/2023	02/11/2023	03/11/2023	21	Children with ASN who are currently out of formal education	Response sent to Governance Unit within 3 days of due date	Request queried 01.11.23 and revised response provided to FOI team 03.11.23
	,,					,	Partial response sent 21.02.24 over 6 emails (43
16999	24/01/2024	21/02/2024	22/02/2024	21	LGBT Charter Award from LGBT Youth Scotland - Oban High School	Late response from information provider	attachments). Final response (copy of 8 emails) on 22.02.24 after office hours.
		01/03/2024			Wait times for school counselling	Staff Resources	Response sent in full one day late.
16148	26/07/2023	23/08/2023	25/08/2023	22	Special Educational Needs Schools Schools closed/mothballed in Argyll and	Late response from information provider	Response sent two days' late on 25.08.23 Partial response sent two days late on 22.01.24
16813	15/12/2023	18/01/2024	22/01/2024	22	Bute	Staff Resources	(after office hours)
					Incidents of violence, aggression and/or		Contacted requestor on due date to double-
17160	26/02/2024	25/03/2024	28/03/2024	23	abuse by pupils	Late response from information provider	check what data is required for Q3. Clarification requested on timeframe 28/09.
							Received same day.
16/16	28/00/2023	27/10/2023	02/11/2022	24	Exam pass rates by school	Staff Resources	Partial response sent late on 02.11.23 due to workload.
		13/02/2024			Social media footage	Late response from information provider	Draft media response sent to FOI team 12.02.24
							Will be late due to workload within Data Team.
							Requestor advised 27.06.23 that response will be sent in July.
							Draft response sent to FOI team after office
15876	30/05/2023	27/06/2023	04/07/2023	25	Violence and Aggression Reports	Service sign-off delay	hours on 03.07.23 Partial response sent 5 days late due to
16435	28/09/2023	26/10/2023	02/11/2023	25	Racial Incidents in school		workload.
					Incidents of school violence were recorded in the school year to date		
17161	26/02/2024	25/03/2024	03/04/2024	25	(2023/24).	Late response from information provider	
16240	12/00/2022	12/10/2023	24/10/2022	20	Minutes from Easdale and Luing PCF/PTA meetings from the last 5 years	Service sign-off delay	(FOI team will redact docs) Partial response sent 12/10/2023
10348	13/03/2023	12/10/2023	24/10/2023	28	meetings from the last 5 years	Service sign on delay	Response sent in full 13 days later than AXLR8
15640	02/04/2022	04/05/2022	22/05/2022	22	LA Education Budgets		date (2 days later than requestor's preferred date).
	Regulatory Su	04/05/2023 upport	23/03/2023] 33	EA Education Budgets		uate).
	I	I	T				
15669	11/04/2023						Lata racpanca dua ta Officar
1		10/05/2023	11/05/2023	21	RIDDOR Reports Received by LA	Late response from information provider	Late response due to Officer workload/competing demands of service.
•		10/05/2023	11/05/2023	21	RIDDOR Reports Received by LA	Late response from information provider	workload/competing demands of service.
15975	15/06/2023				RIDDOR Reports Received by LA LGBT policies		I
15975	15/06/2023	13/07/2023			LGBT policies Events / meetings that Councilor/ Leader	Late response from information provider Late response from information provider	workload/competing demands of service. Information not received until due date, info then had to be clarified and run past press team. Late response due to admin error within FOI
15975	15/06/2023				LGBT policies Events / meetings that Councilor/ Leader Currie attended and for duration of		workload/competing demands of service. Information not received until due date, info then had to be clarified and run past press team. Late response due to admin error within FOI team, original response from creditors was not
			14/07/2023	21	LGBT policies Events / meetings that Councilor/ Leader		workload/competing demands of service. Information not received until due date, info then had to be clarified and run past press team. Late response due to admin error within FOI team, original response from creditors was not passed to Members services to review and complete response.
15992	21/06/2023	13/07/2023	14/07/2023 20/07/2023	21	LGBT policies Events / meetings that Councilor/ Leader Currie attended and for duration of meetings / events and the costs involved in such meetings	Late response from information provider Admin Error	workload/competing demands of service. Information not received until due date, info then had to be clarified and run past press team. Late response due to admin error within FOI team, original response from creditors was not passed to Members services to review and complete response. Information not supplied to us by legal until
15992	21/06/2023	13/07/2023	14/07/2023 20/07/2023	21	LGBT policies Events / meetings that Councilor/ Leader Currie attended and for duration of meetings / events and the costs involved in such meetings Alcohol Consumption By-Laws Details of all council-owned items or	Late response from information provider	workload/competing demands of service. Information not received until due date, info then had to be clarified and run past press team. Late response due to admin error within FOI team, original response from creditors was not passed to Members services to review and complete response.
15992 16138	21/06/2023 24/07/2023	13/07/2023 19/07/2023 21/08/2023	14/07/2023 20/07/2023 22/08/2023	21 21 21	LGBT policies Events / meetings that Councilor/ Leader Currie attended and for duration of meetings / events and the costs involved in such meetings Alcohol Consumption By-Laws Details of all council-owned items or possessions that have been stolen in the	Late response from information provider Admin Error Late response from information provider	workload/competing demands of service. Information not received until due date, info then had to be clarified and run past press team. Late response due to admin error within FOI team, original response from creditors was not passed to Members services to review and complete response. Information not supplied to us by legal until
15992 16138 16485	21/06/2023 24/07/2023 09/10/2023	13/07/2023	14/07/2023 20/07/2023 22/08/2023 07/11/2023	21 21 21	LGBT policies Events / meetings that Councilor/ Leader Currie attended and for duration of meetings / events and the costs involved in such meetings Alcohol Consumption By-Laws Details of all council-owned items or	Late response from information provider Admin Error	workload/competing demands of service. Information not received until due date, info then had to be clarified and run past press team. Late response due to admin error within FOI team, original response from creditors was not passed to Members services to review and complete response. Information not supplied to us by legal until
15992 16138 16485	21/06/2023 24/07/2023 09/10/2023	13/07/2023 19/07/2023 21/08/2023 06/11/2023	14/07/2023 20/07/2023 22/08/2023 07/11/2023	21 21 21 21	LGBT policies Events / meetings that Councilor/ Leader Currie attended and for duration of meetings / events and the costs involved in such meetings Alcohol Consumption By-Laws Details of all council-owned items or possessions that have been stolen in the last two financial years Free school meals expansion Information regarding operational	Late response from information provider Admin Error Late response from information provider Late response due to staff absence	workload/competing demands of service. Information not received until due date, info then had to be clarified and run past press team. Late response due to admin error within FOI team, original response from creditors was not passed to Members services to review and complete response. Information not supplied to us by legal until after due date.
15992 16138 16485 16826	21/06/2023 24/07/2023 09/10/2023 20/12/2023	13/07/2023 19/07/2023 21/08/2023 06/11/2023	20/07/2023 22/08/2023 22/08/2023 07/11/2023 24/01/2024	21 21 21 21 21 21	LGBT policies Events / meetings that Councilor/ Leader Currie attended and for duration of meetings / events and the costs involved in such meetings Alcohol Consumption By-Laws Details of all council-owned items or possessions that have been stolen in the last two financial years Free school meals expansion	Late response from information provider Admin Error Late response from information provider Late response due to staff absence	workload/competing demands of service. Information not received until due date, info then had to be clarified and run past press team. Late response due to admin error within FOI team, original response from creditors was not passed to Members services to review and complete response. Information not supplied to us by legal until
15992 16138 16485 16826	21/06/2023 24/07/2023 09/10/2023 20/12/2023	13/07/2023 19/07/2023 21/08/2023 06/11/2023 23/01/2024	14/07/2023 20/07/2023 22/08/2023 07/11/2023 24/01/2024 26/01/2024	21 21 21 21 21 21	LGBT policies Events / meetings that Councilor/ Leader Currie attended and for duration of meetings / events and the costs involved in such meetings Alcohol Consumption By-Laws Details of all council-owned items or possessions that have been stolen in the last two financial years Free school meals expansion Information regarding operational decisions, violence in the classroom and	Late response from information provider Admin Error Late response from information provider Late response due to staff absence Late response from information provider	workload/competing demands of service. Information not received until due date, info then had to be clarified and run past press team. Late response due to admin error within FOI team, original response from creditors was not passed to Members services to review and complete response. Information not supplied to us by legal until after due date. Sent partial response 25/01/2024 awaiting clarification on Q8
15992 16138 16485 16826	21/06/2023 24/07/2023 09/10/2023 20/12/2023	13/07/2023 19/07/2023 21/08/2023 06/11/2023 23/01/2024	14/07/2023 20/07/2023 22/08/2023 07/11/2023 24/01/2024 26/01/2024	21 21 21 21 21 21	LGBT policies Events / meetings that Councilor/ Leader Currie attended and for duration of meetings / events and the costs involved in such meetings Alcohol Consumption By-Laws Details of all council-owned items or possessions that have been stolen in the last two financial years Free school meals expansion Information regarding operational decisions, violence in the classroom and Freedom of Information requests	Late response from information provider Admin Error Late response from information provider Late response due to staff absence Late response from information provider Service sign-off delay	workload/competing demands of service. Information not received until due date, info then had to be clarified and run past press team. Late response due to admin error within FOI team, original response from creditors was not passed to Members services to review and complete response. Information not supplied to us by legal until after due date. Sent partial response 25/01/2024 awaiting
15992 16138 16485 16826 16835 16865	21/06/2023 24/07/2023 09/10/2023 20/12/2023 22/12/2023 05/01/2024	13/07/2023 19/07/2023 21/08/2023 06/11/2023 23/01/2024	20/07/2023 22/08/2023 22/08/2023 07/11/2023 24/01/2024 26/01/2024	21 21 21 21 21 21 21	LGBT policies Events / meetings that Councilor/ Leader Currie attended and for duration of meetings / events and the costs involved in such meetings Alcohol Consumption By-Laws Details of all council-owned items or possessions that have been stolen in the last two financial years Free school meals expansion Information regarding operational decisions, violence in the classroom and Freedom of Information requests Social media advertising spending	Late response from information provider Admin Error Late response from information provider Late response due to staff absence Late response from information provider Service sign-off delay	workload/competing demands of service. Information not received until due date, info then had to be clarified and run past press team. Late response due to admin error within FOI team, original response from creditors was not passed to Members services to review and complete response. Information not supplied to us by legal until after due date. Sent partial response 25/01/2024 awaiting clarification on Q8 Partial response, 4 applications of 10(4) (a). Late response from Environmental Health, response received 27.02.24
15992 16138 16485 16826 16835 16865	21/06/2023 24/07/2023 09/10/2023 20/12/2023 22/12/2023 05/01/2024	13/07/2023 19/07/2023 21/08/2023 06/11/2023 23/01/2024 25/01/2024 02/02/2024	20/07/2023 22/08/2023 22/08/2023 07/11/2023 24/01/2024 26/01/2024	21 21 21 21 21 21 21	LGBT policies Events / meetings that Councilor/ Leader Currie attended and for duration of meetings / events and the costs involved in such meetings Alcohol Consumption By-Laws Details of all council-owned items or possessions that have been stolen in the last two financial years Free school meals expansion Information regarding operational decisions, violence in the classroom and Freedom of Information requests Social media advertising spending Phase 1 Environmental Site Assessment	Late response from information provider Admin Error Late response from information provider Late response due to staff absence Late response from information provider Service sign-off delay Service sign-off delay	workload/competing demands of service. Information not received until due date, info then had to be clarified and run past press team. Late response due to admin error within FOI team, original response from creditors was not passed to Members services to review and complete response. Information not supplied to us by legal until after due date. Sent partial response 25/01/2024 awaiting clarification on Q8 Partial response, 4 applications of 10(4) (a). Late response from Environmental Health, response received 27.02.24
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15992 16138 16485 16826 16835 16865 17027	21/06/2023 24/07/2023 09/10/2023 20/12/2023 22/12/2023 05/01/2024 29/01/2024 28/03/2024	13/07/2023 19/07/2023 21/08/2023 06/11/2023 23/01/2024 25/01/2024 02/02/2024	20/07/2023 22/08/2023 22/08/2023 07/11/2023 24/01/2024 26/01/2024 27/02/2024 27/02/2024	21 21 21 21 21 21 21 21	LGBT policies Events / meetings that Councilor/ Leader Currie attended and for duration of meetings / events and the costs involved in such meetings Alcohol Consumption By-Laws Details of all council-owned items or possessions that have been stolen in the last two financial years Free school meals expansion Information regarding operational decisions, violence in the classroom and Freedom of Information requests Social media advertising spending Phase 1 Environmental Site Assessment	Late response from information provider Admin Error Late response from information provider Late response due to staff absence Late response from information provider Service sign-off delay Service sign-off delay	workload/competing demands of service. Information not received until due date, info then had to be clarified and run past press team. Late response due to admin error within FOI team, original response from creditors was not passed to Members services to review and complete response. Information not supplied to us by legal until after due date. Sent partial response 25/01/2024 awaiting clarification on Q8 Partial response, 4 applications of 10(4) (a). Late response from Environmental Health, response received 27.02.24 10 day reminders sent 23.04. 5 day reminders sent 26.04. Response had to be compiled by Governance, Risk and Safety Manager due to
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15992 16138 16485 16826 16835 16865 17027	21/06/2023 24/07/2023 09/10/2023 20/12/2023 22/12/2023 05/01/2024 29/01/2024 28/03/2024 19/05/2023	13/07/2023 19/07/2023 21/08/2023 26/11/2023 23/01/2024 25/01/2024 26/02/2024 26/02/2024 01/05/2024	20/07/2023 22/08/2023 22/08/2023 07/11/2023 24/01/2024 05/02/2024 27/02/2024 02/05/2024 21/06/2023	21 21 21 21 21 21 21 21 21 22 21 22 21 23	Events / meetings that Councilor/ Leader Currie attended and for duration of meetings / events and the costs involved in such meetings Alcohol Consumption By-Laws Details of all council-owned items or possessions that have been stolen in the last two financial years Free school meals expansion Information regarding operational decisions, violence in the classroom and Freedom of Information requests Social media advertising spending Phase 1 Environmental Site Assessment desk study Cloud computing and Sustainability Dunivard Road	Late response from information provider Admin Error Late response from information provider Late response due to staff absence Late response from information provider Service sign-off delay Service sign-off delay Late response from information provider Late response from information provider	workload/competing demands of service. Information not received until due date, info then had to be clarified and run past press team. Late response due to admin error within FOI team, original response from creditors was not passed to Members services to review and complete response. Information not supplied to us by legal until after due date. Sent partial response 25/01/2024 awaiting clarification on Q8 Partial response, 4 applications of 10(4) (a). Late response from Environmental Health, response received 27.02.24 10 day reminders sent 23.04. 5 day reminders sent 26.04. Response had to be compiled by Governance, Risk and Safety Manager due to the difficulty in receiving responses from
15992 16138 16485 16826 16835 16865 17027 17319 15828	21/06/2023 24/07/2023 09/10/2023 20/12/2023 22/12/2023 05/01/2024 29/01/2024 28/03/2024 19/05/2023 11/10/2023	13/07/2023 19/07/2023 21/08/2023 23/01/2024 25/01/2024 25/02/2024 26/02/2024 01/05/2024 16/06/2023	20/07/2023 22/08/2023 22/08/2023 07/11/2023 24/01/2024 05/02/2024 27/02/2024 27/02/2024 02/05/2024 21/06/2023 13/11/2023	21 21 21 21 21 21 21 21 21 22 21 23	LGBT policies Events / meetings that Councilor/ Leader Currie attended and for duration of meetings / events and the costs involved in such meetings Alcohol Consumption By-Laws Details of all council-owned items or possessions that have been stolen in the last two financial years Free school meals expansion Information regarding operational decisions, violence in the classroom and Freedom of Information requests Social media advertising spending Phase 1 Environmental Site Assessment desk study Cloud computing and Sustainability Dunivard Road Licensing scheme operated by the Local Authority within the terms of the 1982 Act	Late response from information provider Admin Error Late response from information provider Late response due to staff absence Late response from information provider Service sign-off delay Late response from information provider Late response from information provider	workload/competing demands of service. Information not received until due date, info then had to be clarified and run past press team. Late response due to admin error within FOI team, original response from creditors was not passed to Members services to review and complete response. Information not supplied to us by legal until after due date. Sent partial response 25/01/2024 awaiting clarification on Q8 Partial response, 4 applications of 10(4) (a). Late response from Environmental Health, response received 27.02.24 10 day reminders sent 23.04. 5 day reminders sent 26.04. Response had to be compiled by Governance, Risk and Safety Manager due to the difficulty in receiving responses from services.

17207	06/03/2024	05/04/2024	11/04/2024	24	Communications & Public Relations Spend	Late response from information provider	This was a complex request that was delayed initially due to responses coming back from services and then further delayed as Press team were consulting with their Head of Service on response.
							5 reminders sent to legal services for clarification. 1 reminder sent to finance. Clarification sought from Commercial Services
17232	11/03/2024	10/04/2024	17/04/2024	25	Property assets		received on 10.04.24
16081	10/07/2023	07/08/2023	15/08/2023	26	Acquisition of Land Act 1947	Staff Resources	Late response due to staff absences
							Confusion and when response was sent to central team - spend for external functions was not supplied. This then had to be collated on
16593	31/10/2023	28/11/2023	01/12/2023	26	Council's alcohol spend	Late response from information provider	due date resulting in late response
15934	06/06/2023	04/07/2023	13/07/2023	27	A list of all the different complaints the council has received over the past 12 months	Staff Resources	Late due to staff resources within Compliance & Regulatory Support team and the requirement for a report to be built to pull the information from the Complaints system.
15961	13/06/2023	11/07/2023	20/07/2023	27	Total spend on staffing	Late response from information provider	Late response from HR due to staff resources
16026	22/12/2023	25 /01 /2024	05/02/2024	27	Translation, Interpretation and language services costs	Late response from information provider	
	15/03/2024				Community venues	cace response non-minormation provider	2 reminders and clarification sought from Live Argyll. Information received 15.04.24 2 reminders sent to DIS. Information received 16.04.24 and further information required. 2 reminders sent. Information received from DIS 26.04.24
45040	00/07/0000	24 (27 (2022	44 /00 /0000	20	Charact Tundama Luca	Comitee sing off delay.	Delay in response due to seeking clarity from
16042	03/07/2023	31/07/2023	11/08/2023	29	Street Traders- Luss Care experience for children/young	Service sign-off delay	Legal Services
16523	16/10/2023	13/11/2023	24/11/2023	29	persons being looked after by ABC	Late response due to staff absence	Partial response sent 15/11/23
	04/03/2024				Births, Deaths and Marriages	Late response from information provider	Partial response sent 02/04/2024. DIS need to do a manual search of the records for the information and this is taking time due to staff resources. 4 reminders sent to DIS performance. Information provided by service on 19.04.24. Partial response (Section 17 applied) sent to FOI team 04.03.24. Delay due to late responses from schools and information requiring to be
	17/01/2024				Education	Service sign-off delay	double-checked by EMT.
16860	03/01/2024	31/01/2024	23/02/2024	37	Short-Term Let Licensing and Planning	Late response from information provider	
					Documents and Communications in relation to Fiona Woodhouse and		
16618	03/11/2023	05/01/2024	24/01/2024	42	Lochandhu Kennels	Service sign-off delay	Sent partial response 04/12/2023
							Request originally logged as SAR, however this
					Staff responsible for publishing Planning	Original request not logged as FOL wetil dis-	part should have been logged as FOI and was not picked up until SAR response had been
16701	21/09/2023	20/10/2023	22/11/2023	43	Staff responsible for publishing Planning Information	Original request not logged as FOI until due date	provided
							Late response due to receiving the information late form the Services and competing work
17318	28/03/2024	28/05/2024	07/06/2024	48	Request to do with housing issues	Late response from information provider	demands within the services.
46555	10/00/222	15/00/2225	02/44/2025		The boundary of Springbank to the legal	Original request not logged FO	
16552	18/08/2023	15/09/2023	02/11/2023	53	boundary of Lochview Information relating to the upkeep of the	Original request not logged as FOI	Service sign off delay due to issues trying to
					lane between Nelson Road and Soroba		identify who owned the land and who maintains
	09/02/2024	08/03/2024	21/06/2024	92	Road, Oban	Service sign-off delay	it.
Procureme	ent						
15692	06/04/2023	09/05/2023	10/05/2023	21	Independent Advocacy	Late response due to staff absence	
16058		02/08/2023			FOI Request - Procurement times	Staff Resources	
	24/07/2023			23	Homecare Contracts	Late response from information provider	
Developm	ent and Econ	omic Growth					
46555	24/40/202	24 /44 /222	22/44/2025	-	Private water supply data	Late recognic from information and id	Late response due to competing demands, work
	24/10/2023 16/01/2024				Private water supply data Veterans and homelessness	Late response from information provider	priorities.
10930	10, 01, 2024	_0, 02, 2024	1., 52, 2024	21	. Distriction and monitoressiness		Re. late response from info provider - it is to be
17037	30/01/2024	27/02/2024	28/02/2024	21		Late response from information provider	noted that Admin did not send the request to the info provider timeously.
17077	07/02/2024	06/03/2024	07/03/2024	21	People registered as homeless or in temporary accommodation	Staff Resources	Late due to Team Lead absence, response could not be approved.
1/0//	37,02,2024	30, 03, 2024	37,03,2024	21	porary accommodation		to approved
16128	20/07/2023	17/08/2023	21/08/2023	22	EH Visits to Asylum Seekers Accomodation The total amount spent by the local authority to house people in temporary	Late response from information provider	Late response from information provider.
16887	09/01/2024	06/02/2024	08/02/2024	22	accommodation		
	19/01/2024				Private Water Supplies	Service sign-off delay	
							Late response due to key staff being on leave
	03/10/2023				Cost of processing STL applications	Staff Resources	and workload pressures.
17083	17/01/2024	14/02/2024	20/02/2024	24	2312-04 - Blairvadach, Argyll & Bute Length of time households in temporary	Service sign-off delay	
17090	12/02/2024	11/03/2024	15/03/2024	24	accommodation Homelessness applications made by	Admin Error	
4700	26/02/222	DE /04/202	01/05/222		people with refugee status or	Staff Bosources	
1/301	26/03/2024	25/04/2024	01/05/2024	24	humanitarian protection	Staff Resources	

					How much money has your local authority		It was not made known until 27th June that the
					collected in fees from issuing short-term let licenses since October 2022 to May		request was not being processed, whereupon it was passed to another information provider for
15903	31/05/2023	28/06/2023	05/07/2023	25	2023	Service sign-off delay	processing
	0 2 / 0 0 / 2 0 2 2						Request not forwarded to Information Provider
16180	01/08/2023				The number of licenced dog breeders	Admin Error	timeously
16770		09/01/2024			Disabled Facilities Grants	Late response due to staff absence Late response from information provider	
17093	13/02/2024	12/03/2024	19/03/2024	25	2108-05 - Auch Lodge, bridge of Orchy Scottish Companion Animal Welfare	Late response from information provider	
16157	26/07/2023	23/08/2023	31/08/2023	26	Group (SCAWG)	Admin Error	Not processed promptly by Admin
16557	25/10/2023				Local Access Officers and Rangers	Late response from information provider	
16183	31/07/2023				KA SNOW3007/00001 Form 2508	Admin Error	Request not circulated timeously by Admin
17215	07/03/2024	09/04/2024	22/04/2024	38	Access to Port Mhor, Colonsay		
					Request under the Environmental		
					Information (Scotland) Regulations 2004		
16782	08/12/2023	08/02/2024	09/02/2024	41	[BURNESSPAULL-ACTIVE.FID48220587]	Late response due to staff absence	
							No one took ownership of the cross Service
16190	07/08/2023	04/09/2023	09/10/2023	44	Student Accommodation/Social Housing	Service sign-off delay	Request
15717	24/04/2023	22/05/2022	30/06/2023	10	Licensing of Lochandubh kennels from 2018 - present		
16181		29/08/2023			Zoo Licensing Act		Late signing off by key Admin
	,,	,,					10 day reminder sent to planning 29.04.24 Some
							information received 03.05. Partial response
					Largiemore Holiday Estate Otter Ferry,		sent 10.05 Update reminder sent 24.05 to
		09/05/2024	03/07/2024	79	Tighnabruaich PA21 2DH.		Planning
Roads & In	frastructure						
16089	11/07/2023	08/08/2023	09/08/2023	21	Pedestrian Crossing Faults		
	22/02/5==	20/02/5==	24 /00 /5		Halilation World Calandala Co. Co. C	Loto vocanonco fu inf ·	Late response due to absence within Amenity
	23/08/2023				Utilities Work Schedule -Grass Cutting Rhu Oban Flood Protection	Late response from information provider	Services team.
16590 16560	26/10/2023	23/11/2023	24/11/2023 27/11/2023		Water Damage		Late response due to annual leave.
10500	27/10/2020	2 1/ 11/ 2020	27/11/2020				The draft response for review by the
							communications team was received from the
							service on the due date. Further clarification
	/ /				central and the second		was required before review, therefore the
16810 16838	15/12/2023 22/12/2023				SEND home to school transport Parking charges	Late response from information provider Service sign-off delay	response was was delayed.
					Potholes	Service sign-off delay	Delay in sign off from the press team
	.,,	.,.,	-,-,-		Waste Management and Recycling		Late response due to staffing issues within DIS
17292	22/03/2024	23/04/2024	24/04/2024	21	Spending	Staff Resources	Performance HQ team.
					Oil spill of 19th (may not be exact day)		
					May 2022, on A846 Road heading North to Bowmore 300m south of Balliemartin Turn		Late response due to resource issues within
16200	31/07/2023	28/08/2023	30/08/2023		Off	Late response from information provider	Roads Ops team.
					List of Public Bus routes closed within the		
16286	28/08/2023	26/09/2023	28/09/2023	22	past 10 years	Late response due to staff absence	holding e-mail sent 26/09/23
					Cleaning intervals of drains at the ends of my street namely West Douglas Drive		
16319	05/09/2023	04/10/2023	06/10/2023	22	Helensburgh		
	18/09/2023			22	Play parks	Late response from information provider	
							Original response was queried by FOI team,
16700	13/12/2023	16/01/2024	19/01/2024	22	Bin collection complaints	Late response from information provider	therefore the response was delayed by further response from the service.
10738	13/12/2023	10/01/2024	10/01/2024	22	bili collection complaints	Late response from illiornation provider	Late response due to confusion over co-
16863	05/01/2024	02/02/2024	06/02/2024	22	Flood Risk History Request	Late response from information provider	ordinates provided by requester.
							Late response as we attempted several
17178	29/02/2024	28/03/2024	03/04/2024	22	Tarmac	Late response from information provider	approaches to try and gather the information. Ultimately this was unsuccessful.
	.,,	.,,	.,,,				Late response due to staffing issues within DIS
			24/04/2024		Littering	Staff Resources	Performance HQ team.
16912	11/01/2024	08/02/2024	13/02/2024	23	Flood funding over the last decade	Late response from information provider	Late response due to staffing issues within DIS
17306	28/03/2024	29/04/2024	02/05/2024	72	Waste sent for incineration	Staff Resources	Late response due to staffing issues within DIS performance HQ team
1,300	_0,00,2024	-5,5 7,2024	32,03,2024	2.5			p
					Ref: Street Light Fault outside 23 Queen		
					Street, Helensburgh: 231007-000044 (Late response due to absence within
16839	22/12/2023	25/01/2024	31/01/2024	24	First reported around 7th October 2023)	Late response from information provider	streetlighting team.
17249	13/03/2024	12/04/2024	18/04/2024	24	Illegal dumping of rubbish	Late response from information provider	Late response due to absence of key staff member
2,273	, 35, 2024	, 5 ., 2024	, 5 ., 2024	2-7	-0		Late response due to resource issues within
16357	15/09/2023	16/10/2023	24/10/2023	26	Parking Infrastructure		Parking Services team
47000	00/02/222	00/04/222	17/04/202	20	Cramataria	Lata vasanansa fu if · · · · · · · · · · · · · · · ·	late response due to resource issues within
1/226	U8/U3/2024	U9/U4/2024	17/04/2024	26	Crematoria	Late response from information provider	Amenity Services team. Late response due to staffing issues within DIS
17267	15/03/2024	16/04/2024	24/04/2024	26	Drains	Staff Resources	Performance HQ team.
	,	,	,				Late response due to staffing issues within DIS
17295	22/03/2024	23/04/2024	02/05/2024	27	Electric vehicle chargers	Staff Resources	performance HQ team
17010	25/01/2024	22/02/2024	05/03/2024	20	Pingo DRT service	Late response from information provider	Late response due to resource issues within the Public Transport team.
17010	23/01/2024	22/02/2024	03/03/2024	28	Consultation into the preferred option for	care response nom information provider	r done transport teath.
16781	08/12/2023	11/01/2024	24/01/2024	29	'Kilcreggan harbour'	Late response from information provider	
					Reference 10656370, regarding the	·	Reason for late response - technical difficulties
					culvert and burn within close proximity of		in finding a way to send 252mb of data to
17214	07/03/2024	U8/04/2024	22/04/2024	30	Cardross Road in Helensburgh	Late response from information provider	requester. Software issues prevented us from running the
							reports needed to respond to this FOI. The
16003	28/06/2023	26/07/2023	21/09/2023	61	Fixed penalty notices	Late response from information provider	requester was kept informed.
ICT							

21/08/2023	18/09/2023	19/09/2023	21	Finance, HR and Payroll Systems	Late response from information provider			
28/07/2023	25/08/2023	31/08/2023	24	Hosting Contract	Late response due to staff absence			
02/10/2023	30/10/2023	03/11/2023	24	Alcatel-Lucent Enterprise	Late response due to staff absence			
11/04/2023	10/05/2023	18/05/2023	26	Hosting Contract	Late response due to staff absence			
11/05/2023	08/06/2023	16/06/2023	26	ICT Information	Late response due to staff absence			
Adult Care								
27/12/2023	26/01/2024	07/02/2024	28	Care home mortality data	Late response from information provider	Late response from information provider		
Children, Families & Justice								
09/10/2023	06/11/2023	07/11/2023	21	Foster care retention statistics	Service sign-off delay			
						Partial response sent to requestor 8/1/24 for meeting. Final response issued 11/1/24 after staff with the information returned from leave.		
06/12/2023	09/01/2024	11/01/2024	22	A&B HSCP	Late response due to staff absence	Some questions refused under section 17.		
	28/07/2023 02/10/2023 11/04/2023 11/05/2023 27/12/2023 Families & Justines	28/07/2023 25/08/2023 02/10/2023 30/10/2023 11/04/2023 10/05/2023 11/05/2023 08/06/2023 27/12/2023 26/01/2024 amilies & Justice	28/07/2023 25/08/2023 31/08/2023 02/10/2023 30/10/2023 03/11/2023 11/04/2023 10/05/2023 18/05/2023 11/05/2023 08/06/2023 16/06/2023 27/12/2023 26/01/2024 07/02/2024 amilies & Justice	28/07/2023 25/08/2023 31/08/2023 24 02/10/2023 30/10/2023 03/11/2023 24 11/04/2023 10/05/2023 18/05/2023 26 11/05/2023 08/06/2023 16/06/2023 26 27/12/2023 26/01/2024 07/02/2024 28 amilies & Justice 09/10/2023 06/11/2023 07/11/2023 21	28/07/2023 25/08/2023 31/08/2023 24 Hosting Contract 02/10/2023 30/10/2023 03/11/2023 24 Alcatel-Lucent Enterprise 11/04/2023 10/05/2023 18/05/2023 26 Hosting Contract 11/05/2023 08/06/2023 16/06/2023 26 ICT Information 27/12/2023 26/01/2024 07/02/2024 28 Care home mortality data amilies & Justice 09/10/2023 06/11/2023 07/11/2023 21 Foster care retention statistics Joint Statement from Cornerstone and	28/07/2023 25/08/2023 31/08/2023 24 Hosting Contract Late response due to staff absence 02/10/2023 30/10/2023 03/11/2023 24 Alcatel-Lucent Enterprise Late response due to staff absence 11/04/2023 10/05/2023 16/06/2023 26 Hosting Contract Late response due to staff absence 11/05/2023 08/06/2023 16/06/2023 26 ICT Information Late response due to staff absence 27/12/2023 26/01/2024 07/02/2024 28 Care home mortality data Late response from information provider smillies & Justice 09/10/2023 06/11/2023 07/11/2023 21 Foster care retention statistics Service sign-off delay		