



**Post Office Ltd**

**Network Change  
Programme**

**Area Plan Proposal for  
Greater Glasgow, Central  
Scotland, Argyll and Bute**

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## 1. Introduction

The Government has recognised that fewer people are using Post Office<sup>®</sup> branches, partly because traditional services, including benefit payments and other services are now available in other ways, such as online or directly through banks. It has concluded that the overall size and shape of the network of Post Office<sup>®</sup> branches (“the Network”) needs to change.

In May 2007, following a national public consultation, the Government announced a range of proposed measures to modernise and reshape the Network and put it on a more stable footing for the future. A copy of the Government’s response to the national public consultation (“the Response Document”) can be obtained at [www.dti.gov.uk/consultations/page36024.html](http://www.dti.gov.uk/consultations/page36024.html).

Post Office Ltd has now put in place a Network Change Programme (“the Programme”) to implement the measures proposed by the Government. The Programme will involve the compulsory compensated closure (subject to EU State Aid clearance) of up to 2,500 Post Office<sup>®</sup> branches (out of a current Network of 14,300 branches), with the introduction of about 500 service points known as “Outreaches” to mitigate the impact of the proposed closures. Subject to EU State Aid clearance, compensation will be paid to those subpostmasters whose branches are compulsorily closed under the Programme.

To support the necessary changes to the Network and put it on a more stable footing and to support the reshaped Network of the future, the Government has proposed an investment of up to £1.7bn as a funding package. This funding package is subject to State Aid clearance by the European Commission.

The majority of Post Office<sup>®</sup> branches - more than 80% - will not change as a result of the Programme. Post Office Ltd is seeking to implement those changes that do take place as efficiently and sensitively as possible.

One of the key ways in which Post Office Ltd will make sure that people continue to have the best possible access to Post Office<sup>®</sup> services is by applying the minimum access criteria prescribed by the Government in the Response Document:

Nationally:

- 99% of the UK population to be within 3 miles and 90% of the population to be within 1 mile of their nearest Post Office<sup>®</sup> branch.
- 99% of the total population in deprived urban<sup>1</sup> areas across the UK to be within 1 mile of their nearest Post Office<sup>®</sup> branch.
- 95% of the total urban<sup>2</sup> population across the UK to be within 1 mile of their nearest Post Office<sup>®</sup> branch.
- 95% of the total rural<sup>3</sup> population across the UK to be within 3 miles of their nearest Post Office<sup>®</sup> branch.

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<sup>1</sup> Deprived urban – The most disadvantaged urban parts of the UK based on the Indices of Multiple Deprivation (top 15% Super Output Areas in England, 15% of Data Zones in Scotland and 30% of Super Output Areas in Wales and Northern Ireland).

<sup>2</sup> Urban – A community with 10,000 or more inhabitants in a continuous built up area.

<sup>3</sup> Rural – A community not covered by the definition of Urban above.

In addition, for each individual postcode district:

- 95% of the population of the postcode district to be within 6 miles of their nearest Post Office<sup>®</sup> branch.

Changes to the Network can only take place within the prescribed access criteria.

In order to deliver the changes set out in the Response Document, Post Office Ltd has divided the UK into 47 areas ("Areas"). For each of these Areas Post Office Ltd will develop a local area plan proposal ("Area Plan Proposal") which will set out the changes that it proposes to make within it. The Area Plan Proposal for Greater Glasgow, Central Scotland, Argyll and Bute has been developed and in this booklet you will find information on the changes proposed for the area. Full details of the Area Plan Proposal for Greater Glasgow, Central Scotland, Argyll and Bute are available on our website [www.postoffice.co.uk/networkchange](http://www.postoffice.co.uk/networkchange) or by contacting us at the address given below.

When developing the Area Plan Proposal for Greater Glasgow, Central Scotland, Argyll and Bute, Post Office Ltd analysed a number of factors. These included the proximity of the Post Office<sup>®</sup> branches proposed for closure to other nearby branches, the number of customers currently using a particular Post Office<sup>®</sup> branch, the size and ability of nearby branches to absorb extra customers, and the commercial implications of any decision for Post Office Ltd.

Post Office Ltd has also taken into account obstacles such as rivers, mountains and valleys, motorways and sea crossings to islands in order to avoid undue hardship to customers. In addition, the availability of public transport, alternative access to key Post Office<sup>®</sup> services (such as cash withdrawals, bill payments, mail services), local demographics and the impact on local economies have all been considered. Post Office Ltd has sought information from a number of external organisations and people, including subpostmasters, local authorities and regional development agencies to assist with this process.

Postwatch, the independent consumer watchdog for postal services, has worked with us in assessing the options for change during the period leading up to the publication of the Area Plan Proposal. Post Office Ltd has also engaged with other stakeholders, including relevant MPs.

### **Local Public Consultation**

Each Area Plan Proposal is subject to local public consultation to ensure that the views of local people are taken into account before any final decisions are made by Post Office Ltd.

The local public consultation on the Area Plan Proposal for Greater Glasgow, Central Scotland, Argyll and Bute will commence on 23<sup>rd</sup> October 2007.

The local public consultation will last for a period of six weeks and the closing date for feedback is 3<sup>rd</sup> December 2007. Please send your views and comments in writing regarding access to future Post Office<sup>®</sup> services in this Area to the address detailed below (payment of postage is not required to a Freepost address). Please note that your comments will not be kept confidential unless you expressly ask us to do so by clearly marking them 'In Confidence'.

Sally Buchanan  
Network Development Manager  
C/o National Consultation Team  
FREEPOST CONSULTATION TEAM

Email: [consultation@postoffice.co.uk](mailto:consultation@postoffice.co.uk)  
Customer Helpline: 08457 22 33 44

## 2. The Area Plan Proposal for Greater Glasgow, Central Scotland, Argyll & Bute

Post Office Ltd is acutely aware of the concerns that changes – including closures – affecting Post Office® branches in Greater Glasgow, Central Scotland, and Argyll & Bute will cause. In fulfilling the UK Government’s requirement to reduce the overall size of the Post Office® network (“the Network”) – and to do so in a way which creates similar results across the UK and ensures that no group of inhabitants at an area level is more adversely affected than any other – we are proposing to retain a total of 264 Post Office® branches across the area, but to close 44 existing branches and install 3 outreach services.

If these proposed changes take place, Post Office Ltd will remain the largest retailer by Network size in the area, and will still have more branches open than the number of branches of major banks and building societies combined. 99.9% of customers will retain their existing branch or live within one mile of an alternative branch.

At present the area’s 1.1 million residents are served by a total of 308 branches. Use of Post Office® branches is falling, in line with national trends, as more customers utilise services at other places, make more use of the internet and have their Government benefits paid directly into bank accounts.

This Area Plan Proposal supports achievement of the national accessibility criteria set by the UK Government, forms part of an overall reduction in the number of branches by up to 2,500 across the UK as set out by the Government, and does not disproportionately affect the area relative to other parts of the UK.

In addition to meeting these criteria, when preparing this Area Plan Proposal Post Office Ltd has considered factors relating to geography, the availability of local transport and alternative access to key Post Office® services, local demographics and the impact on local economies. All branches where changes are proposed have been visited by a member of Post Office Ltd’s team to make sure that local factors that need to be considered in developing an Area Plan Proposal have been assessed first hand.

The area’s communities are diverse in nature – 75% of the population live in urban areas and 25% in rural communities. The Area Plan covers a large region spanning from Campbeltown and the Isle of Gigha to Lochgilphead, Oban, Mull, Dunoon and the Isle of Bute. It includes the central belt town of Falkirk, and the city of Stirling and their neighbouring villages. It also includes Greater Glasgow, covering the densely populated city of Glasgow, Clydebank, stretching out towards Dunbartonshire and over to East Renfrewshire.

In order to meet the Government’s access criteria and avoid undue hardship Post Office Ltd is proposing a future Network in the area of 132 branches in rural areas and 132 branches in urban towns and cities.

The needs of those living in communities defined as deprived have been carefully considered in this Area Plan Proposal, reflecting the specific national criteria set by the Government to give greater safeguards on the accessibility of branches in these communities. 29% of the area’s total population live in deprived communities, 90% of them in urban areas and 10% in rural areas. In the proposal set out for the Network in the future, 56 branches will be located in urban deprived communities.

Post Office Ltd has engaged with various stakeholders when preparing this Area Plan Proposal. We have already consulted with the independent consumer watchdog on postal services, Postwatch, both nationally and at a regional level, and have asked all local authorities within the area to provide information and views relevant to the factors which we are able to consider in producing the most effective overall proposal for the future.

Stakeholders have made us aware of regeneration plans within their areas and have asked for these to be taken into consideration when constructing the local area plan proposal, some examples of this included town centre regeneration plans, new medical centres, further new housing and community regeneration plans.

Our proposed network for Greater Glasgow, Central Scotland and Argyll & Bute takes account of the locations affected by these and other proposals. The plan also takes account of the timescales for implementation and has regard to the needs of the communities affected by these changes. We will keep provision under review should demand increase in the future.

Stakeholders have not advised Post Office Ltd of any major road schemes that would materially change the accessibility to branches for particular communities. Similarly, the input we have received regarding public transport provision does not suggest any proposed reduction in current provision which could leave branches significantly less accessible for particular communities or make it more difficult for customers to access alternative branches than at present.

In finalising the Area Plan Proposal all branches were carefully considered against the criteria, which Post Office Ltd must meet, and with regard to other factors that we must consider. 17% of the initial Area Plan Proposal has been changed as those factors were considered and as information from stakeholders and Postwatch was considered and assessed.

Future service provision:

The Area Plan Proposal envisages a Post Office® network of 264 branches in the area, which ensures that Post Office Ltd would comply with the minimum access criteria set by the Government. For 89.3% of customers this would mean no change to the Post Office® branch that they currently use.

The Network now proposed for Greater Glasgow, Central Scotland and Argyll & Bute continues to offer better access to services than that of any similar organisation, while accepting the Government's decision to reduce overall branch numbers.

Subject to the Government's overriding criteria, we have considered geography, transport provision, demographics and local economic impact where appropriate. Of the 54 rural branches that we are aware support the only essential retailer in a rural community we have maintained 49 of these branches. Similarly of the 83 rural branches that provide the only access to cash locally, our plan maintains 77 of these.

Post Office Ltd understands the importance of its role in communities in both urban and rural areas and is keen to continue to provide access to services in as many communities as possible.

We have also considered the relative convenience of alternative branches for those customers whose closest branch is proposed for closure. Of the 10.7% of customers who use a branch that will close, 6.3% would have access to Post Office® services within one mile as measured by road distance (3.9% being within half a mile of their nearest alternative).

As part of these proposals we will provide outreach services to three communities in rural Stirlingshire. Post Office Ltd will also be consulting in these communities on visiting days or times for each community.

This area plan includes two postcode districts (in Argyll and Bute) where we do not meet the access criteria set out in the Government's Response document. These postcode districts are namely PA22 and PA35. As a result of this we are actively seeking to create additional service points in the communities of Otter Ferry and Portsonachan. We would welcome feedback as part of the six-week local public consultation on suitable locations where these services could be established.

Next steps....

For a six-week period, known as the local public consultation, we are now seeking views on the proposed future service provision in Greater Glasgow, Central Scotland and Argyll & Bute as outlined in this Area Plan Proposal.

Subject to the conclusion of the local consultation period and after consideration of the input, no changes would be implemented before February 2008.

Post Office Ltd is at a crucial point. Customer numbers are falling, customer habits are changing and many of our traditional services are available elsewhere. It is essential that the changes, which include a reduction in the number of branches, are made if the Network is to have a sustainable future. We therefore welcome your views and comments regarding access to future Post Office® services in this area. In particular we ask for your views on accessibility to the nearest post office branch.

3.



### **The consumer watchdog**

Postwatch is the independent watchdog for postal services, created by the Postal Services Act 2000. Postwatch is working with Post Office Ltd and local communities throughout the programme to help secure the best possible outcome for customers.

### **What Postwatch will do**

Postwatch operates through nine regional and national committees across the UK. Postwatch's role during the programme – prescribed by government - is to scrutinise Post Office Ltd's proposals and give feedback, ensure local consultations are meaningful, and that Post Office Ltd's decisions are sensible and in line with government criteria.

Each Postwatch regional office investigates Post Office Ltd's closure proposals. Postwatch receives area plans in advance of public consultation, allowing the time to examine proposals, and Post Office Ltd the chance to refine their proposals before going to public consultation.

Once public consultation is underway, Postwatch works to raise awareness of local consultations, and encourage participation. Postwatch will also work to ensure the minimum access criteria set out by the government are maintained.

Where Postwatch thinks proposals are unsatisfactory, they will work with local communities and Post Office Ltd to address these problems. There is an agreed review mechanism between Postwatch and Post Office Ltd for such instances. It is important to note that Postwatch does not have a power of veto on Post Office Ltd's decisions.

### **Further information**

Postwatch and Post Office Ltd have agreed a Memorandum of Understanding, which sets out in detail the role Postwatch will play in the Programme. This is available on the Postwatch website at [www.postwatch.co.uk](http://www.postwatch.co.uk).

#### 4. Proposed Outreach Service Points

Outreach service is an innovative way to continue to provide Post Office<sup>®</sup> services in some areas where we may need to close a Post Office<sup>®</sup> branch. The outreach service will be located within the same community as the current Post Office<sup>®</sup> branch and provide Post Office<sup>®</sup> services for a designated number of hours per week.

There are four possible types of outreach service:

The Mobile Service is a travelling Post Office<sup>®</sup> situated within a van operated by the core subpostmaster or his assistants that will visit small communities at set times and days each week to deliver certain Post Office<sup>®</sup> products and services to customers.

The Hosted Service is a fixed site Post Office<sup>®</sup> branch from which the core subpostmaster or his assistants transact certain Post Office<sup>®</sup> products and services during restricted hours each week. The premises are owned by a third party, for example, a shop or community centre.

The Partner Service is a fixed site Post Office<sup>®</sup> where a local partner (such as a pub landlord), appointed by the core subpostmaster, transacts certain Post Office<sup>®</sup> products and services from the partner's own premises during the opening hours of the partner's business.

The Home Service is a service for very small communities whereby the core subpostmaster delivers a reduced range of Post Office<sup>®</sup> products and services which are ordered over the telephone by customers. The products may either be delivered to the customer's home or at a local drop-in session. There will not be a physical Post Office<sup>®</sup> building in the community.

For each of these services an established subpostmaster (known as the "core" subpostmaster) will travel into a nearby community to provide a local Post Office<sup>®</sup> service; in addition to running their own Post Office<sup>®</sup> branch.

Over the past 18 months, 70 Outreach access points have been trialled. These services have been provided by 28 core branches, and this also draws on our experience of successfully operating over 250 'satellite' branches since 2000

Post Office Ltd is proposing to introduce a number of Outreach service points as part of this Area Plan and is actively working to develop suitable proposals for the branches proposed for replacement Outreach services detailed within this booklet.

We would therefore like to seek views from our customers and their representatives as to which of the current Outreach models they think would be appropriate and would welcome any suggestions regarding suitable locations within the local community.

**Greater Glasgow, Central Scotland, Argyll and Bute area -  
Post Office branches proposed for outreach**

Branch Name	Address	Town/City	Postcode	Constituency	Local Authority	Proposed Outreach Hours
Buchlyvie	Main Street, Buchlyvie	Stirling	FK8 3LX	Stirling	Stirling Council	8
Gargunnoch	1 Main Street, Gargunnoch	Stirling	FK8 3BW	Stirling	Stirling Council	10
Thornhill	32 Main Street	Stirling	FK8 3PN	Stirling	Stirling Council	10

**Postcode districts where we do not currently meet the access criteria, and where we are actively seeking to deploy additional service points**

Location	Postcode District	Constituency	Local Authority
Otter Ferry	PA22	Argyll & Bute	Argyll & Bute Council
Portsonachan	PA35	Argyll & Bute	Argyll & Bute Council

**Greater Glasgow, Central Scotland, Argyll and Bute area -  
Post Office branches proposed for closure**

Branch Name	Address	Town/City	Postcode	Constituency	Local Authority
East Princes Street	The Post Office, East Princes Street	Helensburgh	G84 7DQ	Argyll and Bute	Argyll & Bute Council
Gallowgate	Gallowgate	Rothesay	PA20 0HR	Argyll and Bute	Argyll & Bute Council
High Street	The Post Office, High Street	Campbeltown	PA28 6EL	Argyll and Bute	Argyll & Bute Council
Hillfoot Street	The Post Office	Dunoon	PA23 7DT	Argyll and Bute	Argyll & Bute Council
Kirn	The Post Office	Dunoon	PA23 8HE	Argyll and Bute	Argyll & Bute Council
Mossfield	Combie Street	Oban	PA34 4HS	Argyll and Bute	Argyll & Bute Council
Ralston Road	125-127 Ralston Road	Campbeltown	PA28 6LG	Argyll and Bute	Argyll & Bute Council
Auchenback	60 Aurs Drive, Barrhead	Glasgow	G78 2LW	East Renfrewshire	East Renfrewshire Council
Greenbank	29 Eaglesham Road, Clarkston	Glasgow	G76 7DH	East Renfrewshire	East Renfrewshire Council
Bothkennar	Main Street, Skinflats	Falkirk	FK2 8NU	Falkirk	Falkirk Council
Brightons	Quarry Brae, Brightons	Falkirk	FK2 0SX	Falkirk	Falkirk Council
Church Street	206 King Street, Stenhousemuir	Larbert	FK5 4HY	Falkirk	Falkirk Council
Greenhill	2 Lea Park Drive	Bonnybridge	FK4 2DX	Falkirk	Falkirk Council
Highland Dykes	66 Wheatlands Avenue	Bonnybridge	FK4 1PL	Falkirk	Falkirk Council
Nethermains	4 Fleming Court	Denny	FK6 5HB	Falkirk	Falkirk Council
Thornhill Road	192 Thornhill Road	Falkirk	FK2 7AZ	Falkirk	Falkirk Council
Anderston	76 St. Vincent Terrace	Glasgow	G3 8DX	Glasgow Central	Glasgow City Council
Govanhill	328 Allison St, Govanhill	Glasgow	G42 8HN	Glasgow Central	Glasgow City Council
High Street	271 High Street	Glasgow	G4 0QS	Glasgow Central	Glasgow City Council
Springfield Rd	98 Springfield Road	Glasgow	G40 3ET	Glasgow Central	Glasgow City Council
Sandymount (Temporarily closed 2nd October 2007)	18 Grantlea Terrace	Glasgow	G32 9JN	Glasgow East	Glasgow City Council
Gilshochill	Glenavon Road	Glasgow	G20 0HT	Glasgow North	Glasgow City Council
Hyndland	37 Clarence Drive	Glasgow	G12 9QN	Glasgow North	Glasgow City Council
Kelvindale	Kelvindale Mini Market, 361/367 Kelvindale Road	Glasgow	G12 0JP	Glasgow North	Glasgow City Council
West End	125-127 Dumbarton Road	Glasgow	G11 6PR	Glasgow North	Glasgow City Council
Balornock	34-36 Drumbottie Road	Glasgow	G21 4JE	Glasgow North East	Glasgow City Council
Forge St	The Post Office, Forge Street	Glasgow	G21 2DQ	Glasgow North East	Glasgow City Council
Red Road	51 Red Court	Glasgow	G21 4PL	Glasgow North East	Glasgow City Council
Crow Road	304 Crow Road	Glasgow	G11 7HS	Glasgow North West	Glasgow City Council
Drumchapel	135 Garscadden Road	Glasgow	G15 6UQ	Glasgow North West	Glasgow City Council
Kingsridge	55 Inchfad Drive, Drumchapel	Glasgow	G15 8BE	Glasgow North West	Glasgow City Council

**Greater Glasgow, Central Scotland, Argyll and Bute area -  
Post Office branches proposed for closure**

<b>Temple</b>	58 Fulton Street	Glasgow	G13 1ED	Glasgow North West	Glasgow City Council
<b>Carmunnock</b>	Clarkston, 17 Busby Road, Carmunnock	Glasgow	G76 9BX	Glasgow South	Glasgow City Council
<b>Croftfoot</b>	509 Castlemilk Road	Glasgow	G44 5LX	Glasgow South	Glasgow City Council
<b>Muirend</b>	The Post Office, 367 Clarkston Road	Glasgow	G44 3JG	Glasgow South	Glasgow City Council
<b>Nithsdale Rd</b>	8 Kildroston Street	Glasgow	G41 4LU	Glasgow South	Glasgow City Council
<b>Cultenhove</b>	104 Cultenhove Road	Stirling	FK7 9EB	Stirling	Stirling Council
<b>East End</b>	161 Main Street	Callander	FK17 8BH	Stirling	Stirling Council
<b>Forth Crescent</b>	36 Abbey Road, Riverside	Stirling	FK8 1LG	Stirling	Stirling Council
<b>Bowling</b>	32 Dumbarton Road	Glasgow	G60 5AH	West Dunbartonshire	West Dunbartonshire Council
<b>Brucehill</b>	Brucehill Road	Dumbarton	G82 4EW	West Dunbartonshire	West Dunbartonshire Council
<b>Levenvale</b>	Co-Op Store, Argyle Street	Alexandria	G83 0QN	West Dunbartonshire	West Dunbartonshire Council
<b>Newtown</b>	107 Glasgow Road	Dumbarton	G82 1RH	West Dunbartonshire	West Dunbartonshire Council
<b>Radnor Park</b>	379 Kilbowie Road	Clydebank	G81 2TU	West Dunbartonshire	West Dunbartonshire Council

**Greater Glasgow, Central Scotland, Argyll and Bute area -  
Post Office branches to remain in the Network**

Branch Name	Address	Town/City	Post Code
Aberfoyle	Main Street, Aberfoyle	Stirling	FK8 3UG
Achahoish	Claigionnach, Achahoish	Lochgilphead	PA31 8PD
Airth	2 Dower Place, Airth	Falkirk	FK2 8LD
Alexandria	98-100 Main Street	Alexandria	G83 0PB
Anniesland	1606 Great Western Road, Anniesland	Glasgow	G13 1HQ
Ardbeg Road	Wyndham Road	Rothesay	PA20 0NR
Arden	64 Kyleakin Road, Thornliebank	Glasgow	G46 8DF
Ardentinny (serve and store)	Glenfinart Hotel, Ardentinnny	Dunoon	PA23 8TT
Ardfern	Ardfern Store	Lochgilphead	PA31 8QN
Ardrishaig	49 Chalmers Street, Ardrishaig	Lochgilphead	PA30 8EY
Aros	Aros	Isle Of Mull	PA72 6JD
Arrochar	Braeside Stores, Ain Street	Arrochar	G83 7AA
Bailleston	162 Main Street, Baillieston	Glasgow	G69 6AH
Bainsford	5 Carron Road, Bainsford	Falkirk	FK2 7RS
Balemartine	Balinoe House, Balemartine	Scarinish	PA77 6TZ
Balfron	167 Buchanan St, Balfron	Glasgow	G63 0TE
Balloch	Dalvait Road	Alexandria	G83 8LA
Ballygrant	Ballygrant	Ballygrant	PA45 7QL
Balvicar	Balvicar Stores, Balvicar	Oban	PA34 4TE
Bannockburn	Main Street, Bannockburn	Stirling	FK7 8LZ
Barlanark	Unit 7 Shopping Centre, Hallhill Road, Barlanark	Glasgow	G33 4RE
Barmulloch	20 Quarrywood Avenue	Glasgow	G21 3ES
Barrhead	77 Cross Arthurlie Street	Glasgow	G78 1RS
Battlefield Road	244 Battlefield Road	Glasgow	G42 9HU
Bearsden	27 Roman Road, Bearsden	Glasgow	G61 2SS
Bellahouston	9 North Gower St	Glasgow	G51 1PW
Bellsmyre	7 Merkins Ave	Dumbarton	G82 3EB
Bishopbriggs	1a Churchill Way, Triangle Centre, Kirkintilloch Road	Bishopbriggs	G64 2RH
Bonnybridge	25-27 High Street	Bonnybridge	FK4 1BZ
Bowmore	Main Street	Bowmore	PA43 7JH
Bridge Of Allan	3 Fountain Road, Bridge Of Allan	Stirling	FK9 4EX
Bridge Of Orchy	Bridge Of Orchy	Bridge Of Orchy	PA36 4AD
Bridgend	The Post Office	Bridgend	PA44 7PQ
Bridgeton	197-201 Main Street	Glasgow	G40 1QH
Brig O Turk	Ceum Fiadh, Brig O Turk	Callander	FK17 8HT
Broomton Road	The Post Office	Glasgow	G21 3RU
Broomvale	269 Mearns Road, Newton Mearns	Glasgow	G77 5LU
Bruichladdich	Mini Market	Bruichladdich	PA49 7UN
Bunessan	Bunessan	Isle Of Mull	PA67 6DG
Burnham Terrace	1929 Dumbarton Road	Glasgow	G14 0YT
Cairndow	Cairndow Post Office, Old School	Cairndow	PA26 8BN

**Greater Glasgow, Central Scotland, Argyll and Bute area -  
Post Office branches to remain in the Network**

Callander (relocating January 2008)	7 Station Road	Callander	FK17 8DT
Callendar Square	Callendar Square Shopping Cent, High Street	Falkirk	FK1 1UJ
Cambusbarron	76 Birkhill Road, Cambusbarron	Stirling	FK7 9JT
Camelon	135 Main Street, Camelon	Falkirk	FK1 4DS
Campbeltown	Campbeltown Post Office, Scottish Co-Op, Rieclachan	Campbeltown	PA28 6EX
Cardonald	2187 Paisley Road West, Cardonald	Glasgow	G52 3PF
Cardross	Main Road	Dumbarton	G82 5PX
Carmyle	2 Gardenside Avenue	Glasgow	G32 8DR
Carntyne	801 Shettleston Road	Glasgow	G32 7NR
Carradale	Carradale	Campbeltown	PA28 6QG
Carradale East	Airds, Carradale East	Campbeltown	PA28 6RY
Carronshore	154 Main Street, Carronshore	Falkirk	FK2 8QH
Castlemilk	Martin McColl Ltd, Unit A 26 Castlemilk Arcade, Castlemilk	Glasgow	G45 9AA
Cathcart	Barry's, 20 Clarkston Road	Glasgow	G44 4EH
Causewayhead	1 Alloa Road, Causewayhead	Stirling	FK9 5LH
Charing Cross	533 Sauchiehall Street	Glasgow	G3 7PH
Churchill	Churchill Square	Helensburgh	G84 9HL
City	87-91 Bothwell Street	Glasgow	G2 7AA
Clachan	Clachan Filling Station, Clachan	Tarbert	PA29 6XL
Clarkston	20 The Toll, Busby Road, Clarkston	Glasgow	G76 7BG
Clyde Submarine Base	The Post Office, Clyde Submarine Base	Helensburgh	G84 8HL
Clydebank	Clydebank Co-operatives, 2 Sylvania Way South	Clydebank	G81 1EA
Clynder	Victoria Buildings	Helensburgh	G84 0QB
Colintraive	Colintraive Hotel (Annex)	Colintraive	PA22 3AS
Coll Isle Of	Coll Isle Of	Isle Of Coll	PA78 6TB
Colonsay (Isle Of)	Scalasaig	Isle Of Colonsay	PA61 7YW
Connel	Connel Village Store, Connel	Oban	PA37 1PA
Cornaig	Cornaig	Scarinish	PA77 6XB
Cornton	Johnston Avenue	Stirling	FK9 5DJ
Cove	Shore Road	Helensburgh	G84 0LR
Cowie	14-16 Main Street, Cowie	Stirling	FK7 7BL
Craigash Road	34 Craigash Road, Milngavie	Glasgow	G62 7BP
Craighouse	Jura Stores	Craighouse	PA60 7XS
Craignure	The Craignure Stores, Craignure	Isle Of Mull	PA65 6AY
Craigpark	500 Alexandra Parade, Dennistoun	Glasgow	G31 3BQ
Craigton	1272 Paisley Road West	Glasgow	G52 1DP
Cranhill	12 Lamblash Crescent	Glasgow	G33 3LQ
Crianlarich	Crianlarich, Station Road	Crianlarich	FK20 8QN
Croftamie	Stockiemuir Road, Croftamie	Glasgow	G63 0EZ
Crookfur	194 Harvie Avenue, Newton Mearns	Glasgow	G77 6UT

**Greater Glasgow, Central Scotland, Argyll and Bute area -  
Post Office branches to remain in the Network**

Crosshill	474 Victoria Road	Glasgow	G42 8PE
Crossloan Road	36 Craigton Rd	Glasgow	G51 3RA
Cullipool	Luing Stores, Carraig Beag, Cullipool	Oban	PA34 4TX
Dalavich	The Village Shop, 39 Dalavich	Taynuilt	PA35 1HN
Dalmally	Main Road	Dalmally	PA33 1AX
Dalmuir	8 Dunn Street	Dalmuir	G81 4BQ
Deanston	Teith Road	Doune	FK16 6AJ
Denny	7 Duke Street	Denny	FK6 6DA
Dennyloanhead	Denny Road, Head Of Muir	Denny	FK6 5JX
Dervaig	Tobermory Post Office, Dervaig	Tobermory	PA75 6QJ
Doune	61-63 Balkerach Street	Doune	FK16 6DF
Drip Road	110-112 Drip Road	Stirling	FK8 1RN
Drumlemble	The Post Office	Campbeltown	PA28 6PW
Drumoyne	305 Shieldhall Road, Drumoyne	Glasgow	G51 4HB
Drymen	15 Main Street, Drymen	Glasgow	G63 0BQ
Duke Street	1 Annfield Place	Glasgow	G31 2XT
Dumbarton	106 High Street	Dumbarton	G82 1PQ
Dumbarton Road	1598 Dumbarton Road	Glasgow	G14 9DB
Dumgoyne	Aberfoyle Road	Dumgoyne	G63 9LA
Dunbeg	15 Jane Road, Dunbeg	Oban	PA37 1QE
Dunblane	2 Stirling Road	Dunblane	FK15 9EP
Dundas	Spar, 87 Port Dundas Road	Glasgow	G4 0HF
Dunoon	Queen Street	Dunoon	PA23 8AX
Dyke Rd	284 Dyke Road	Glasgow	G13 4QU
Eaglesham	16 Glasgow Road, Eaglesham	Glasgow	G76 0JQ
Easterhouse	7 Easterhouse Township Centre, Shandwick Shopping Centre	Glasgow	G34 9DT
Edinburgh Road	464 Edinburgh Road	Glasgow	G33 3AQ
Esplanade	Corran Esplanade	Oban	PA34 5PS
Falkirk	1 Garrison Place	Falkirk	FK1 1AA
Fallin	115 King Street, Fallin	Stirling	FK7 7JX
Fenwick Rd	221 Fenwick Road, Giffnock	Glasgow	G46 6JG
Fintry	Fintry Sports and Recreation Club, Kippen Road, Fintry	Glasgow	G63 0YA
Fionnphort	The Ferry Shop	Fionnphort	PA66 6BL
Furnace	Furnace	Inveraray	PA32 8XN
Garelochhead	The Post Office	Helensburgh	G84 0BA
Garrowhill	7 Barrachnie Road	Glasgow	G69 6HB
Garthamlock	8 Barnholm Square, Garthamlock	Glasgow	G33 5EE
Gartmore	Main Street, Gartmore	Stirling	FK8 3RW
Gartocharn	Gartocharn	Alexandria	G83 8RX
Gigha (Isle Of)	Gigha (Isle Of)	Isle Of Gigha	PA41 7AA
Glen Village	Glen Crescent, Glen Village	Falkirk	FK1 2AQ
Glenbarr	Glenbarr Stores, Glennbarr	Tarbert	PA29 6UT
Gorbals	12-16 St Ninians Terrace	Gorbals	G5 0RJ

**Greater Glasgow, Central Scotland, Argyll and Bute area -  
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Govan	Martin McColl Ltd., Unit 18, Govan Cross Centre, Govan Cross	Glasgow	G51 3JW
Haggs	Scotmid Store, Kilsyth Road	Bonnybridge	FK4 1AG
Halfwayhouses	1577 Paisley Road West	Glasgow	G52 3QY
Hardgate	580 Kilbowie Road	Clydebank	G81 6QU
Hecla Avenue	Hecla Avenue	Glasgow	G15 8LZ
Helensburgh	18 Colquhoun Square	Helensburgh	G84 8AB
Hillhead	687 Great Western Road	Glasgow	G12 8RA
Hunters Quay	Quay Stores, George Street, Hunters Quay	Dunoon	PA23 8JT
Innellan	Innellan Post Office	Dunoon	PA23 7TJ
Inveraray	Main Street South	Inveraray	PA32 8UD
Iona Isle Of	Post Office	Isle Of Iona	PA76 6SJ
Kames	Battlefield Buildings, Kames	Tighnabruaich	PA21 2AB
Kilchattan Bay	Kilchattan Bay	Rothesay	PA20 9NG
Kilcreggan	Shore Road, Kilcreggan	Helensburgh	G84 0HG
Killlearn	29 - 31 Main Street	Killlearn	G63 9RJ
Killin	Main Street	Killin	FK21 8UH
Kilmartin	Kilmartin	Lochgilphead	PA31 8RQ
Kilmelford	The Village Store, Kimelford	Oban	PA34 4XA
Kings Park	1011-1013 Aitkenhead Road	Glasgow	G44 4SD
Kinlochard	The Farmhouse, Kinlochard	Stirling	FK8 3TL
Kippen	Main Street	Stirling	FK8 3DN
Kirkintilloch	Kerr Street, Kikintilloch	Glasgow	G66 1JY
Knightswood	207 Knightswood Road	Glasgow	G13 2EX
Ladyton	Unit 1-4, Ladyton Centre, Bonhill	Alexandria	G83 9DZ
Lambhill	701/703 Balmore Road	Glasgow	G22 6QT
Lammermoor Ave	10 Lammermoor Avenue	Glasgow	G52 3BE
Larbert	67 Main Street	Larbert	FK5 4AA
Laurieston	2 Suilven Heights, Laurieston	Falkirk	FK2 9DF
Ledaig	Ledaig	Oban	PA37 1QN
Leithland Road	134 Leithland Road, Pollock	Glasgow	G53 5AT
Lenzie	94 Kirkintilloch Road, Lenzie	Glasgow	G66 4LQ
Linthouse	1167 Govan Rd, Linthouse	Glasgow	G51 4RQ
Lismore	Isle of Lismore	Oban	PA34 5UG
Lochawe	Lochawe Stores, Lochawe	Dalmally	PA33 1AQ
Lochbuie	Lochbuie Post Office, Lochbuie	Craignure	PA62 6AA
Lochdon	Lochview, Lochdon	Isle Of Mull	PA64 6AP
Lochearnhead	Lochearnhead	Lochearnhead	FK19 8PR
Lochgilphead	46 Argyll St	Lochgilphead	PA31 8NE
Lochgoilhead	Lochgoilhead Post Office	Cairndow	PA24 8AQ
Luss	The Village Shop, Broomfield, Luss	Alexandria	G83 8PA
Lyoncross Rd	48 Lyoncross Road	Glasgow	G53 5UW
Main St	178 Main Street, Barrhead	Glasgow	G78 1SL
Mariner Street	Camelon	Falkirk	FK1 4LF

**Greater Glasgow, Central Scotland, Argyll and Bute area -  
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Marghill	1253 Marghill Rd	Glasgow	G20 9HA
Merchant City	59 Glassford Street	Glasgow	G1 1UG
Millerston	19 Station Road, Millerston	Glasgow	G33 6NL
Milngavie	39 Douglas Street, Milngavie	Glasgow	G62 6PE
Milton	7 Westray Circus	Glasgow	G22 7BE
Minard	Minard Stores & Post Office, Lower Achagoyle, Minard	Inveraray	PA32 8YB
Neilston	58 Main Street, Neilston	Glasgow	G78 3NJ
Netherlee	737 Clarkston Rd, Netherlee	Glasgow	G44 3XA
Newlands	243 Kilmarnock Road	Glasgow	G41 3JF
Newton Mearns	Unit 11 The Avenue, Hillview Place, Newton Mearns Shopping Centre	Glasgow	G77 6AA
Nitshill	345 Nitshill Rd, Nitshill	Glasgow	G53 7BL
Oban	Lochside Street, Tesco	Oban	PA34 4HP
Old Kilpatrick	The Post Office	Glasgow	G60 5LJ
Parkhead	916 Springfield Road	Glasgow	G31 4HE
Partick	384 Dumbarton Road	Glasgow	G11 6RY
Penilee	81 Gleddoch Rd, Penilee	Glasgow	G52 4BG
Pennyghael	Pennyghael	Isle Of Mull	PA70 6HB
Peterson Park	14 Yokermill Road	Glasgow	G13 4PF
Plean	Main Street, Plean	Stirling	FK7 8BT
Pollock	Unit 2A Pollock Township Centre, Barrhead Road	Glasgow	G53 6QR
Pollokshaws	193 Shawbridge St, Pollokshaws	Glasgow	G43 1QN
Pollokshields (relocating to this address 14th November 2007)	443 Shields Road, Pollokshields,	Glasgow	G41 1NP
Polmont	13 Main Street, Polmont	Falkirk	FK2 0PX
Port Appin	Port Appin Community Co-op, Port Appin	Appin	PA38 4DE
Port Bannatyne	46 Marine Road	Rothesay	PA20 0LW
Port Charlotte	Main Street	Port Charlotte	PA48 7TX
Port Ellen	66 Frederick Street	Port Ellen	PA42 7BD
Portaskaig	Port Askaig Stores	Port Askaig	PA46 7RB
Portinnisherrich	7 Eredine	Dalmally	PA33 1BS
Portnahaven	23 Shore Street	Portnahaven	PA47 7SH
Possilpark	139 Stonyhurst Street	Glasgow	G22 5JQ
Provanmill	1238 Royston Road	Glasgow	G33 1EX
Redding	65 Main Street, Redding	Falkirk	FK2 9UJ
Renton	West Main Street, Renton	Dumbarton	G82 4PF
Rhu	Rhu Post Office, Main Road, Rhu	Helensburgh	G84 8RL
Riddrie	110 Smithycroft Road	Glasgow	G33 2RQ
Rogerfield (Temporarily closed August 2007)	Unit 1 30-32 Lochdochart Road, 30/32 Lochdochart Road, Easterhouse	Glasgow	G34 0PU
Rosneath	The Clachan, Rosneath	Helensburgh	G84 0RF
Rothesay	1-1a Watergate	Rothesay	PA20 9AB

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Royston Rd	109 Royston Road	Glasgow	G21 2QN
Ruchazie	425 Gartloch Road	Glasgow	G33 3TH
Sandbank	3 Oakfield Place, Sandbank	Dunoon	PA23 8PA
Sandyford	1195 Argyle Street	Glasgow	G3 8TQ
Sandyhills	374 Amulree Street	Glasgow	G32 7SJ
Scaraway St	143 Scaraway Street	Glasgow	G22 7EU
Scarinish	Scarinish Farm	Scarinish	PA77 6UH
Scotstoun	1399 Dumbarton Road	Glasgow	G14 9XS
Scotstounhill	Scotstounhill, 6 Ristol Road	Glasgow	G13 1UY
Shawlands	1060-1078 Pollokshaws Road, Shawlands	Glasgow	G41 3EA
Shettleston	1137 Shettleston Rd	Glasgow	G32 7NB
Shieldhill	68 Main Street, Shieldhill	Falkirk	FK1 2DT
Sighthill	Unit 17, 76 Huntingdon Square	Glasgow	G21 1RL
Silverton	Silverton Post Office, 62 Alclutha Avenue	Dumbarton	G82 2NZ
Skipness	Skipness Stores, Skipness	Tarbert	PA29 6XT
Southend	Argyll Arms	Southend	PA28 6RP
Springboig	18 Budhill Avenue	Glasgow	G32 0PN
Springburn Way	230 Springburn Way	Glasgow	G21 1BU
Springfield Road	70 Springfield Road, Braehead	Stirling	FK7 7QW
St Catherines	St Catherines Post Office	Cairndow	PA25 8AZ
St Georges Cross	136 Maryhill Road	Glasgow	G20 7QS
St Ninians	13 Main Street, St Ninians	Stirling	FK7 9AW
St Vincent Street	47 St Vincent Street	Glasgow	G2 5QX
Stenhousemuir	324-326 Main Street, Stenhousemuir	Larbert	FK5 3JR
Stirling	84-86 Murray Place	Stirling	FK8 2BP
Stonedyke	143 Spey Road, Bearsden	Glasgow	G61 1LF
Strachur	The Bay, Strachur	Cairndow	PA27 8DD
Strathblane	13 Old Mugdock Road, Strathblane	Glasgow	G63 9EJ
Strathyre	The Village Shop, Strathyre	Callander	FK18 8NA
Strone	Dunoon, Main Street, Strone	Argyll	PA23 8RR
Summerhill Rd	Summerhill Road Post Office, 104 Summerhill Road	Glasgow	G15 7JY
Summerston	20 Rothes Drive, Maryhill	Glasgow	G23 5EZ
Tamfourhill	126 Cumbrae Drive, Tamfourhill	Falkirk	FK1 4AW
Tarbert	The Rest, Campbeltown Road	Tarbert	PA29 6TN
Tarbet	Tarbet	Arrochar	G83 7DD
Tayinloan	Tayinloan Stores & Post Office, Tayinloan	Tarbert	PA29 6XG
Taynuilt	The Post Office	Taynuilt	PA35 1JE
Tayvallich	Tayvallich Shop, Tayvallich	Lochgilphead	PA31 8PJ
Thorncroft	418 Carmunnock Road	Glasgow	G44 5EH
Thornliebank	53b Main Street	Glasgow	G46 7SF
Thornwood	590 Dumbarton Road	Glasgow	G11 6RH
Tighnabraich	The Post Office	Tighnabraich	PA21 2BA
Tobermory	36 Main Street, Tobermory	Isle of Mull	PA75 6NT

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<b>Tollcross</b>	1050 Tollcross Road	Glasgow	G32 8UN
<b>Tormusk</b>	381 Tormusk Road, Castlemilk	Glasgow	G45 0HF
<b>Torrance</b>	63 Main Street, Torrance	Glasgow	G64 4EL
<b>Toryglen</b>	27 Glenmore Avenue	Glasgow	G42 0EH
<b>Tullichewan</b>	Scot Mid Co-op, 1a-1b Tullichewan Drive	Alexandria	G83 0JN
<b>Tyndrum</b>	The Village Store, George A Brodie & Co, Tyndrum	Crianlarich	FK20 8RY
<b>Ulva Ferry</b>	Laggan Ulva Farm, Ulva Ferry	Isle Of Mull	PA73 6LT
<b>University</b>	Macroberts Centre, The University	Stirling	FK9 4LA
<b>Wellhouse</b>	25-27 Newhills Road, Easterhouse	Glasgow	G33 4HH
<b>Westmuir St.</b> (Temporarily closed May 2007)	8 Backcauseway	Glasgow	G31 5HE
<b>Whins Of Milton</b>	191 Glasgow Road, Whins Of Milton	Stirling	FK7 0LH
<b>Woodhill</b>	172 Woodhill Road, Bishopbriggs	Glasgow	G64 1DH