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**ARGYLL AND BUTE COUNCIL**

**MID-ARGYLL,  
KINTYRE AND THE  
ISLANDS AREA  
COMMITTEE**

**CHIEF EXECUTIVE'S UNIT**

**4<sup>TH</sup> DECEMBER 2013**

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**AREA SCORECARD FQ2 2013-14**

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**1 Background**

1.1 This paper presents the Area Scorecard, with exceptional performance for financial quarter 2 of 2013-14 (July to September 2013). Where commentary has been entered in Pyramid, it is included here.

**2 Recommendations**

2.1 It is recommended that the Area Committee notes the exceptional performance presented on the Scorecard.

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## Mid Argyll, Kintyre and the Islands Area Scorecard

FQ2 13/14

### Exceptions 2013-14

FQ1

FQ2

FQ3

FQ4

Key to Acronyms

### Adult Care

	Target	MAKI	Council
MAKI - % of Older People receiving Care in the Community - In Year	80.0 %	82.8 % <b>G</b> ↓	82.1 %
MAKI - % of Older People receiving Care in the Community	80 %	76 % <b>R</b> ↑	73 %
MAKI - No of People Awaiting FPC within their Homes	0	0 <b>G</b> →	0
MAKI - No of SM Care Assessments outstanding over 21 Days	5		

### Children and Families

	Target	MAKI	Council
CABD53 MAKI - Open Cases - children with disability		26 ↑	126
CABD56 MAKI - No of Children Receiving Comm Based Support		16 →	83
CP5 MAKI - No of Children on CPR		7 ↑	26
CP16a MAKI - No of Children on CPR with a completed CP plan		7 ↓	20

### Economy

	Target	MAKI	Council
All Local Planning Apps: % processed in 2 months in MAKI	70.0 %	64.1 % <b>R</b> ↓	76.6 %
Householder Planning Apps: % processed in 2 months in MAKI	90.0 %	69.2 % <b>R</b> ↓	89.7 %
Local (excl HH) Planning Apps: % processed in 2 months in MAKI	70.0 %	61.5 % <b>R</b> ↓	69.8 %
CC1 Affordable social sector new builds - MAKI	0	32 <b>G</b> ↑	32
* ACHA - currently no ACHA data in Pyramid *			

### Environment

	Target	MAKI	Council
Dog fouling - number of complaints MAKI	27	17 <b>G</b> ↑	92
Dog fouling - number of fines issued MAKI		1 ↓	1
LEAMS - MAKI Islay	73	75 <b>G</b> →	
LEAMS - MAKI Kintyre	73	83 <b>G</b> ↓	78
LEAMS - MAKI Mid Argyll	73	71 <b>R</b> ↓	
% Waste recycled and composted	no MAKI data available 40.0 %	46.8 % <b>G</b> ↓	

### Education

	Target	MAKI	Council
% positive destinations (Campbeltown Grammar) ACY 11/12		86 %	90.1 %
% positive destinations (Islay High) ACY 11/12		91 %	
% positive destinations (Lochgilphead High) ACY 11/12		93 %	
% positive destinations (Tarbert Academy) ACY 11/12		96 %	
HMIE positive School Evaluations - MAKI Sec			100 %
% 5+ SCQF level 6 (Campbeltown Grammar) ACY 11/12	12.60 %	8.51 % <b>R</b> ↓	13 %
% 5+ SCQF level 6 (Islay High) ACY 11/12	12.60 %	4.35 % <b>R</b> ↑	
% 5+ SCQF level 6 (Lochgilphead High) ACY 11/12	12.60 %	13.76 % <b>G</b> ↓	
% 5+ SCQF level 6 (Tarbert Academy) ACY 11/12	12.60 %	13.04 % <b>G</b> ↓	
School % unauthorised absence (Campbeltown Grammar)		0.5 % ↓	1.3 %
School % unauthorised absence (Islay High)		5.2 % ↑	
School % unauthorised absence (Lochgilphead High)		1.7 % ↑	
School % unauthorised absence (Tarbert Academy)		0.8 % ↓	

### Roads

	Target	MAKI	Council
% road network to be considered for maintenance - SRMCS Red	A&B - no area data available 20.0 %	19.9 % <b>G</b> ↑	
% road area resurfaced/reconstructed - MAKI FY 12/13	2.27 %	2.00 % <b>R</b> ↑	1.88 %
% road area surface treated - MAKI FY 12/13	5.71 %	6.41 % <b>G</b> ↑	4.45 %
% Cat 1 road defects repaired by end of next working day - MAKI	90 %	85 % <b>R</b> ↓	89.2 %

### Community Resilience

	Target	MAKI	Council
MAKI % community councils with emergency plan	50 %	17 % <b>R</b> ↑	
MAKI % community councils developing an emergency plan	61 %	61 % →	



## Mid Argyll, Kintyre and the Islands Area Scorecard

### Exceptions

FQ2 13/14

#### Adult Care

	FQ1	FQ2	Target FQ2
MAKI - % of Older People receiving Care in the Community	75 % <b>R</b> <b>↑</b>	76 % <b>R</b> <b>↑</b>	80 %

#### Economy

	FQ1	FQ2	Target FQ2
All Local Planning Apps: % processed in 2 months in MAKI	77.5 % <b>G</b> <b>↑</b>	64.1 % <b>R</b> <b>↓</b>	70.0 %
Householder Planning Apps: % processed in 2 months in MAKI	89.5 % <b>R</b> <b>↑</b>	69.2 % <b>R</b> <b>↓</b>	90.0 %
Local (excl HH) Planning Apps: % processed in 2 months in MAKI	73.1 % <b>G</b> <b>↑</b>	61.5 % <b>R</b> <b>↓</b>	70.0 %

#### Environment

	FQ1	FQ2	Target FQ2
LEAMS - MAKI Mid Argyll	85 <b>G</b> <b>↑</b>	71 <b>R</b> <b>↓</b>	73

#### Education

	School Year 2010-11	School year 2011-12	Target 2011-12
% 5+ SCQF level 6 (Campbeltown Grammar)	10.19 % <b>R</b> <b>↑</b>	8.51 % <b>R</b> <b>↓</b>	12.60 %
% 5+ SCQF level 6 (Islay High)	2.38 % <b>R</b> <b>↓</b>	4.35 % <b>R</b> <b>↑</b>	12.60 %

#### Roads

	FY 11-12	FY 12-13	Target FY 12-13
% road area resurfaced/reconstructed - MAKI	1.77 % <b>G</b>	2.00 % <b>R</b> <b>↑</b>	2.27 %

	FQ1	FQ2	Target FQ2
% Cat 1 road defects repaired by end of next working day - MAKI	93 % <b>G</b> <b>↓</b>	85 % <b>R</b> <b>↓</b>	90 %

#### Community Resilience

	FQ1	FQ2	Target FQ2
MAKI % community councils with emergency plan	6 % <b>R</b> <b>↑</b>	17 % <b>R</b> <b>↑</b>	50 %

Performance worth noting

#### Environment

	Target	MAKI	Council
CC1 Affordable social sector new builds - MAKI	0	32 <b>G</b> <b>↑</b>	32

Exceeds target for all 2012-13

#### Education

	School year 2011-12	Council
% positive destinations (Islay High)	91 %	
% positive destinations (Lochgilphead High)	93 %	90.1 %
% positive destinations (Tarbert Academy)	96 %	
School % unauthorised absence (Islay High)	5.2 %	1.2 %

Element	Target FQ2 13/14	Actual FQ2 13/14	Traffic light	Trend	Actions
% Cat 1 road defects repaired by end of next working day - MAKI	90	85	Red	Descending	Cat 1 defects - MAKI - 12/13 - Q1 No of Cat 1 defects reported – 71 No. No of Cat 1 defects completed by end of next working day – 66 No. In MAKI, the overall percentage of Cat 1 defects attended to by the end of the following working day remains above target at 93%.
All Local Planning Apps: % processed in 2 months in MAKI	70	64	Red	Descending	
Householder Planning Apps: % processed in 2 months in MAKI	90	70	Red	Descending	
LEAMS - MAKI Mid Argyll	73	71	Red	Descending	LEAMS MAKI - Mid-Argyll The recent performance level has fallen below the target set and has dropped considerably over recent months. A meeting is set up to assess the issue, looking at the deployment of resources, are adjustments required in the work schedules, with a view to improving the performance over the coming months. LEAMS - Mid-Argyll The Street Cleanliness figures continue to show a high level of success in the Mid-Argyll area, the new programmes of work have been successful since their implementation in April 2013.
Local (excl HH) Planning Apps: % processed in 2 months in MAKI	70	62	Red	Descending	

Element	Target FQ2 13/14	Actual FQ2 13/14	Traffic light	Trend	Actions
Islay & Jura - % of Older People receiving Care in the Community - In Year	80	71	Red	Descending	
MAKI - % of Older People receiving Care in the Community	80	76	Red	Ascending	
MAKI % community councils with emergency plan	50	17	Red	Ascending	
Dog fouling - A&B total complaints	78	92	Red	Ascending	
CC1 Affordable social sector new builds - MAKI	0	32	Green	Ascending	SHIP information 44 units Lochgilphead High School (phase 2) completed on schedule. Not sure what the original target of 10 might refer to. Q1 2013 could also include 32 units at Park Square, Campbeltown now completed.
CP5 MAKI - No of Children on CPR		7		Ascending	explanation Q2 13/14 numbers of children on the CPR have increased this quarter in large part as a direct result of increased child protection activity in the area. Numbers of children on the CPR remains at the lower end of historic registration rates for the area