

## Third Sector and Communities Success Measures

Outcome	Code	Success measure	Target/timescale	Benchmark	Lead
<b>THIRD SECTOR AND COMMUNITIES</b>					
<b>CPP 15</b> <b>We work with our partners to tackle discrimination</b>	<b>CPP 15.01</b>	Number of Third Sector organisations/Public and Patient Fora involved in NHS Equality Impact Assessments (Planning for Fairness)	100% of completed assessments March 2013	New measure No benchmark	NHS
	<b>CPP 15.02</b>	75% of partners sign up to "See Me" pledge	75% of partners March 2013	New measure No benchmark	NHS
	<b>CPP 15.03</b>	(Number of) Third Sector organisations supported to develop equal opportunities policies	65 March 2013	60	TSP
	<b>CPP 15.04</b>	To increase the detection rate for domestic abuse crimes	78% March 2013	69.6% (figure obtained from 5 year average between 2006-2011)	SP
	<b>CPP 15.05</b>	To maintain the high detection rate for racially motivated crimes and offences	86% March 2012	86%	SP
<b>CPP 16</b> <b>Our Third Sector and Community Councils have access to information and support, including training opportunities</b>	<b>CPP 16.01</b>	Develop a community benefit framework to secure social economic benefit for Argyll and Bute	2: 1 on-shore, 1 off-shore by f/q 4 2013	New measure No benchmark	ABC
	<b>CPP 16.02</b>	Three procurement workshops delivered per year	3 March 2013	3	ABC/ TSP
	<b>CPP 16.03</b>	Procurement needs analysis of Third Sector, and appropriate training delivered	3 March 2013	New measure No benchmark	ABC/ TSP
	<b>CPP 16.04</b>	Step-by-step Guide to delivery of services by Social Enterprises produced	March 2013	New measure No benchmark	ABC/ TSP
	<b>CPP 16.05</b>	(Number of) training courses/hours delivered to the Third Sector	25 (LT), 25 (TSP), 10 (CD) March 2013	New measure No benchmark	ABC/ TSP
	<b>CPP 16.06</b>	Levels of bespoke training delivered to strengthen third sector (number organisations receiving)	600 March 2013	400 (national)	TSP
	<b>CPP 16.07</b>	Number of resources designed and supplied through TSP to upskill and advise sector	30 March 2013	35 (national)	TSP
	<b>CPP 16.08</b>	Increase in new applicants/projects for Third Sector and Health Improvement grants	10% new applicants March 2013	HIF Data to provide 2011/12 figure	ABC/ NHS
	<b>CPP 16.09</b>	(Number of) organisations given funding advice	100 (TSP), 200 (CD), 100 (SE) March 2013		ABC/ TSP

<b>CPP 16.10</b>	At least 100 Third Sector organisations report that the funding newsletter they receive is used to identify and apply for funding	100 March 2013	New measure No benchmark	ABC/ TSP
<b>CPP 16.11</b>	At least 100 organisations pa are using Grantnet to access funding opportunities. Not in service plan	100% March 2013	New measure No benchmark	ABC
<b>CPP 16.12</b>	Increased sustainability through leveraged funding (number posts protected)	12 March 2013	12 (local)	TSP
<b>CPP 16.13</b>	Number of voluntary organisations assisted to start up	30 March 2013	34 (local)	TSP
<b>CPP 16.14</b>	Improved levels of adherence to mandatory requirements – supported through advice, services (number interventions)	80 March 2013	95 (local)	TSP
<b>CPP 16.15</b>	Volunteer Awards delivered and attended by 100+ people from the Third Sector	100% March 2013	100%	TSP
<b>CPP 16.16</b>	Number of people placed into volunteering/engaged in volunteering. These are then split between unemployed, over 65, people who declare a health issue and under 25	1,400 March 2013	1,100 (local)	TSP
<b>CPP 16.17</b>	Number of volunteer organisational opportunities – which gives picture of health of voluntary sector and number of available options	800 March 2013	500 (national)	TSP
<b>CPP 16.18</b>	Number of young people engaged with and completing awards for Millennium Volunteering (Saltire from March 2012)	450 July 2012	350 (local)	TSP
<b>CPP 16.19</b>	Number of Third sector organisations accessing NHS provided health improvement training courses	6 March 2013	0	NHS
<b>CPP 16.20</b>	(Number of) capacity building support sessions given to community groups	25 (CD) 15 (TSP) March 2013	10(TSP)	ABC/ TSP
<b>CPP 16.21</b>	A shared Third Sector database is developed, initially for each partner.	March 2013	New measure No benchmark	ABC/ TSP
<b>CPP 16.22</b>	Business skills workshops delivered in Argyll and Bute by Business Gateway are open to the Third Sector	100% availability March 2013	New measure No benchmark	ABC
<b>CPP 16.23</b>	Number of social enterprises assisted to start up	20 March 2013	20 (local)	TSP
<b>CPP 16.24</b>	Increased number of social enterprise clients supported by Business Gateway	10% increase March 2013	New measure No benchmark	ABC
<b>CPP 16.25</b>	Argyll and Bute Council provides support to Third Sector clients via Asset Transfer process	100% of requests March 2013	New measure No benchmark	ABC
<b>CPP 16.26</b>	Achieve 5% of community councils responding to needs assessment survey	60%	New measure No benchmark	ABC

	<b>CPP 16.27</b>	Deliver training to community councils for the top 4 priorities as identified by community councils in the needs assessment survey	f/q 1 -0 f/q 2 – 30% f/q/3 – 60% f/q/4 -100%	New measure No benchmark	ABC
<b>CPP 17</b> <b>Our partners and communities are able to be fully engaged in the way our services are delivered.</b>	<b>CPP 17.01</b>	Number of ABC services implementing delivery in partnership with social enterprise through ABLSI – target 2	2 March 2013	New measure No benchmark	ABC
	<b>CPP 17.02</b>	Third Sector Asset Transfer process approved by Full Council and community launch event delivered	1 March 2013	New measure No benchmark	ABC
	<b>CPP 17.03</b>	Increase in attendance at Local Community Planning meetings by partners	60% March 2013	New measure No benchmark	ABC
	<b>CPP 17.04</b>	Use of Community Engagement resources and activities by communities	50 (CD) 12 (TSP) March 2013	New measure No benchmark	ABC/ TSP
	<b>CPP 17.05</b>	Increased use of CPP Consultation Diary by partners	40 March 2013	28	ABC
	<b>CPP 17.06</b>	(Number of) 'Influencing Change – Involving to Devolving' events held	6 March 2013	New measure No benchmark	TSP
	<b>CPP 17.07</b>	(%) increase in number of organisations participating in Third Sector Fora	12% per area March 2013	112	TSP
	<b>CPP 17.08</b>	Guided Self Help Workers are employed through Third Sector organisations	100% March 2013	0	NHS
	<b>CPP 17.09</b>	4 community centre councils are actively supported in delivering services to their communities	4 March 2013	New measure No benchmark	ABC
	<b>CPP 17.10</b>	Third sector demonstrates working in partnership – evidence of actions. (number of actions)	20 March 2013	50 (national)	TSP
	<b>CPP 17.11</b>	Maintain the high percentage of adults in Argyll and Bute who rate their neighbourhood as a good place to live	95.9% March 2013	2010 - 95.9%	SP
<b>CPP 18</b> <b>We engage with our partners, our communities and our customers to deliver best value services</b>	<b>CPP 18.01</b>	Number of services which make appropriate changes to their policy or procedures as a result of the ABLSI project	3 March 2013	To be established March 2012	ABC
	<b>CPP 18.02</b>	(Number of) groups supported by ABSEN Associates, and number of ABSEN Associates sustained	8 Groups, 8 Associates March 2013	New measure No benchmark	TSP
	<b>CPP 18.03</b>	Number of fora facilitated by TSP to ensure communities are better engaged	60 March 2013	32	TSP
	<b>CPP 18.04</b>	Maintain the number of Police and Community (PAC) meetings held	44(one per Ward per quarter) March 2013	44	SP