



Guidance on the Price Indications (Bureaux de Change) (No 2) Regulations 1992

These Regulations apply to traders who deal with consumers to buy or sell foreign currency.

Consumers are entitled to expect that, where exchange rates are given, the information available is clear, unambiguous, easily identifiable and comprehensive. Any exchange rate displays should be prominent, either just outside or just within the premises. It is important to note that there is not a requirement to display the rates and it is the decision of the trader to decide if they wish to do so.

Consumers must also be given a receipt showing the full details of the transaction, including the name and address of the trader or a suitable method of identifying the trader.

For further information and advice contact your local area Trading Standards Officer

Telephone 01546 605519

Email tradingstandards@argyll-bute.gov.uk

Bute and Cowal - 22 Hill Street, Dunoon, PA23 7AP

Helensburgh and Lomond - Blairvadach, Shandon, Helensburgh, G84 8ND

Mid Argyll, Kintyre and Islands - Area Office, Manse Brae, Lochgilphead, PA31 8QU

Oban, Lorn and the Isles - Municipal Buildings, Albany Street, Oban, PA34 4AW

Office Hours: 9.00am-5.00pm Monday-Friday